

RETURN FORM

Do you want to return your order? Then follow the steps below.

1. Try on or view the product as soon as possible after receipt and leave the packaging intact as much as possible. Please note that in case of damage to the product or dirt on or on the product, the return shipment will not be accepted. So pay attention to the fitting that the product remains clean.
2. If you want to exchange or return the product, download the return form [here](#).
3. Pack the product well and add the return form, the return shipment cannot be processed without a return form. It is then impossible for us to find out who the package comes from. If you want to send the product in a used box, remove old barcodes.
4. Send the package with sufficient postage to the address below and keep the tracking code.
5. We process the return within 7 days, if you want to exchange, we will send the new product for free.

THE ADDRESS FOR RETURNS

UNIQ Bridles
Europaboulevard 46
6135 LD Sittard
Netherlands

You have the right to cancel your order up to 14 days after receipt without giving any reason (outside Europe you have a period of 20 days), if not used and undamaged.

You have after cancellation another 14 days to return your product. You will then receive the full order amount including shipping credited. Only the costs for returning from your home to the webshop are for your own account. If you make use of your right of withdrawal, the product will be delivered with all accessories and be returned to UNIQ Bridles in its original condition. To exercise this right, you can follow the steps above. We will then pay the order amount due within 14 days refund after registration of your return, provided that the product has already been returned in good order.

If you have changed your mind about an order placed through this site and you wish to receive the goods return, please do so as soon as possible after receipt. Because shipping is always at the expense and risk of the sender, the package must be properly packaged and sufficiently stamped (insufficient franked mail will be refused by PostNL or DHL, don't forget any old barcodes from the box). When the returned goods are complete, in original packaging and unused we will refund the purchase amount paid by you to your account as soon as possible (usually within 14 working days after receipt of the package).

Always include the return form for a quick settlement.

UNIQ bridles

Customer information

Name	
Street name + no.	
Postal Code	
Residence	

Bestelgegevens

Order number	
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The following product(s) will be returned.

Product description	Number	Reason for return*

I would like to exchange for the following products (if applicable).

Product description	Number	Reason for return*

Date purchase	
Date received	
Date return	

*Return codes

1. Item is too small
2. Item is too big
3. Doesn't live up to expectations
4. Wrong item delivered
5. Item is damaged/manufacturing defect
6. Otherwise; _____

UNIQ bridles